

Customer notice

Dear customer

Due to ongoing global geopolitical conditions, we are closely monitoring impacts across our supply chain, including fluctuations in raw material costs, transport routes, and freight pricing. Recent developments have resulted in pricing surcharges from key suppliers, which are subject to ongoing review.

Products most affected at this time include polyethylene and polypropylene pipe, semi-finished materials (such as sheet), solid rods, and welding rods and as a result, pricing for these products will need to be confirmed at the time of quotation or order, and shorter validity periods may apply.

Further to this, we would like to notify you of our revised delivery charges, effective from **1st April 2026:***

DX Services

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|-----------------------|--------|
| DX Next Day | £25.00 |
| DX pre-12 | £30.00 |
| DX pre-9:30 | £65.00 |
| DX Saturday pre-12:00 | £70.00 |
| DX Saturday pre-9:30 | £95.00 |

Any large volume orders may be subject to delivery surcharges and will be advised at the time of quoting.

Despite these challenges, we remain well-positioned to support our customers. We are actively working to deliver materials using our own transport wherever possible, consolidating shipments to help minimise costs while maintaining greater control over deliveries and ensuring a reliable service.

If you have any specific concerns, please contact your local Business Development Manager.

**Please note, these charges do not apply to Irish customers.*